



**DCJS Latent Print Laboratory
Customer Survey**

This Survey is for the purpose of utilizing all feedback, from police agencies to better serve our customers and to continually see where improvements can be made. Please be as candid as possible. If you have any questions or concerns regarding this survey, please contact us at (518) 485-7686. Please email the completed form by selecting the Submit button in the lower right corner of the form or print and fax to the latent print unit at (518)457-3339. Thank you.

Instructions for grading:

1. Highly disagree 2. Disagree 3. Neither Agree nor Disagree 4. Agree 5. Highly Agree
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1. You receive your latent Analysis Report(s) in a timely manner.
2. You are treated professionally by latent print personnel.
3. You receive accurate and timely answers to any questions you have.
4. Latent correspondence and returned evidence is neatly packaged.
5. Telephone calls and/or emails are returned promptly.

Comments: